

## ➤ HOW TO APPLY FOR A SERVICE?

You can apply for a Service Set at any branch of Raiffeisen bank by signing a request for using Service Set or online by scanning QR code below:



For more information please  
visit our web page  
[raiffeisenbank.ba](https://raiffeisenbank.ba)



[raiffeisenbank.ba](https://raiffeisenbank.ba)



Raiffeisen direct info:  
081 92 92 92

\*Service Set Tempo may be used without fee if the client collects at least 10 points..  
Each of these conditions brings 2 points: minimum 5 transactions per month through Internet and/or Raiffeisen Mobile Banking, average monthly utilisation of current account or credit card overdraft of at least 60%, transfer of salary or pension to Raiffeisen bank.



# Make super-happy kid happen

Take advantage of Service Sets  
Tempo and Moment

Do you know that through regular use of our products, you can have a Tempo Service Set with a lower fee or FREE OF CHARGE?

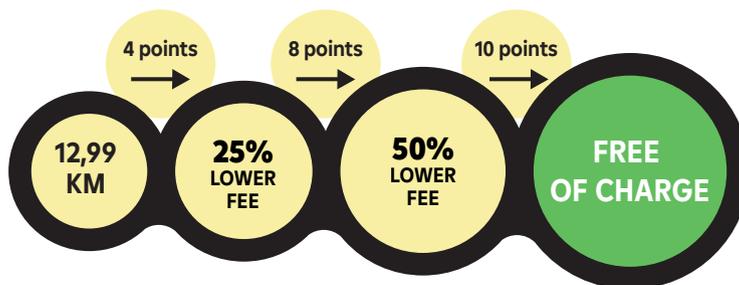
YES

Do you know that you can choose a combination of products for use in order to get this benefit?

YES

Select a desired Service Set!

## HOW TO GET A TEMPO SERVICE SET LOWER FEE OR FREE OF CHARGE?\*



## HOW TO COLLECT POINTS?\*

You can collect points by following these steps:

REQUIREMENT	RELEVANT SCORE
Make a minimum of 5 transactions per month to the accounts of legal entities via the Internet and/or Raiffeisen Mobile Banking (For every 5 additional transactions, you get an additional 2 points)	2
Achieve an average monthly limit utilization of at least 60% per current account /debit card	2
Achieve an average monthly limit utilization of at least 60% per credit card	2
Transfer your salary or pension to Raiffeisen Bank (As long as you have regular monthly income, you will automatically get 2 points)	2

## WHAT IS INCLUDED?\*



	SERVICE SET	SERVICE SET
Current account/debit card	✓	✓
Current account holder insurance	✓	✓
Overdraft	✓	✓
Raiffeisen Mobile Banking	✓	✓
Contactless payment by mobile phone	✓	✓
Raiffeisen Online Banking		✓
Viber Banking		✓
Mastercard Shopping credit card		✓
Visa Magic/Installment credit card		✓
Lower loan management fee		✓
UNIQA additional health insurance: - specialist medical examination - laboratory testing		✓
<b>Monthly fee</b>	<b>4,99 KM</b>	<b>12,99 KM</b>
With minimum 4 points during the month		<b>-25%</b> <b>9,74 KM</b>
With minimum 8 points during the month		<b>-50%</b> <b>6,50 KM</b>
With minimum 10 points during the month		<b>FREE OF CHARGE</b>

## SELECTION FROM OUR OFFER

### UNIQA ADDITIONAL HEALTH INSURANCE

Being aware that the health comes first, we provide you with access to fast and high-quality health care, with UNIQA supplementary health insurance, which is included in the the Tempo Service Sets.

### RAIFFEISEN MOBILE BANKING

You are asking yourself whether you can make a transaction without visiting the bank? You have an obligation that cannot be postponed, and the deadline expires soon? Raiffeisen Mobile Banking makes your life simpler, with a lower fee. Do not wait any longer and download your application on Google Play, App Store or AppGallery that will introduce you to the world of simple solutions for your everyday needs.

### MASTERCARD® SHOPPING CREDIT CARD

Did your dishwasher break down? Maybe you want to buy a TV to have the best experience of watching your favourite programs? Have you always wanted to go on a winter vacation at one of the popular ski resorts, but you don't have the equipment? With the Mastercard Shopping card, buy and pay in instalments WITHOUT interest and fees. There are almost 3,000 points of sale in BiH where you can afford everything that makes your life nicer and easier with this card.